



Mini Lakes Residents Association

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TO WHOM IT MAY CONCERN:

Earlier this year we got underway setting up our website with D-Tech Consulting using the Nexus Online Community web portal.

Web hosting was not new to us as we already had an existing web site that was functioning adequately for our existing needs. The problem was that our web site could not grow due to expertise and available resources. We needed a different solution that could grow with us and require much less work on our part. We also needed something that had interactivity for our Members. After a great deal of searching, we signed on with D-Tech. All went well during the creation phase. D-Tech listened to our critiques on their initial designs and modified the samples till they were able to satisfy our needs.

Now came the installation phase. I would have to say that we took D-Tech by surprise in what we wanted to add to the site and how much usage would be created by our users. To say that we stressed their system would be an understatement. But throughout this installation process, D-Tech listened to us and took quick action to resolve our issues – sometimes even by the next morning. The staff at D-Tech were responsive and a pleasure to work with. We even agreed to pay for some extra programming to make an already terrific site even better.

We have now had the site live for several months. Our users are very satisfied by what they see and can do on the site. The Management team is also very satisfied with the ability to have the site do what we need with very little effort on our part. The work that we now put into this site is very much reduced from what it was before and the results are much better than what we had before. We are very happy with this new site and especially with the response from D-Tech in addressing our concerns.

Darryl, Chris and Jonathan at D-Tech: thanks for the great solution.

Ray Reny, President
Mini Lakes Residents Association